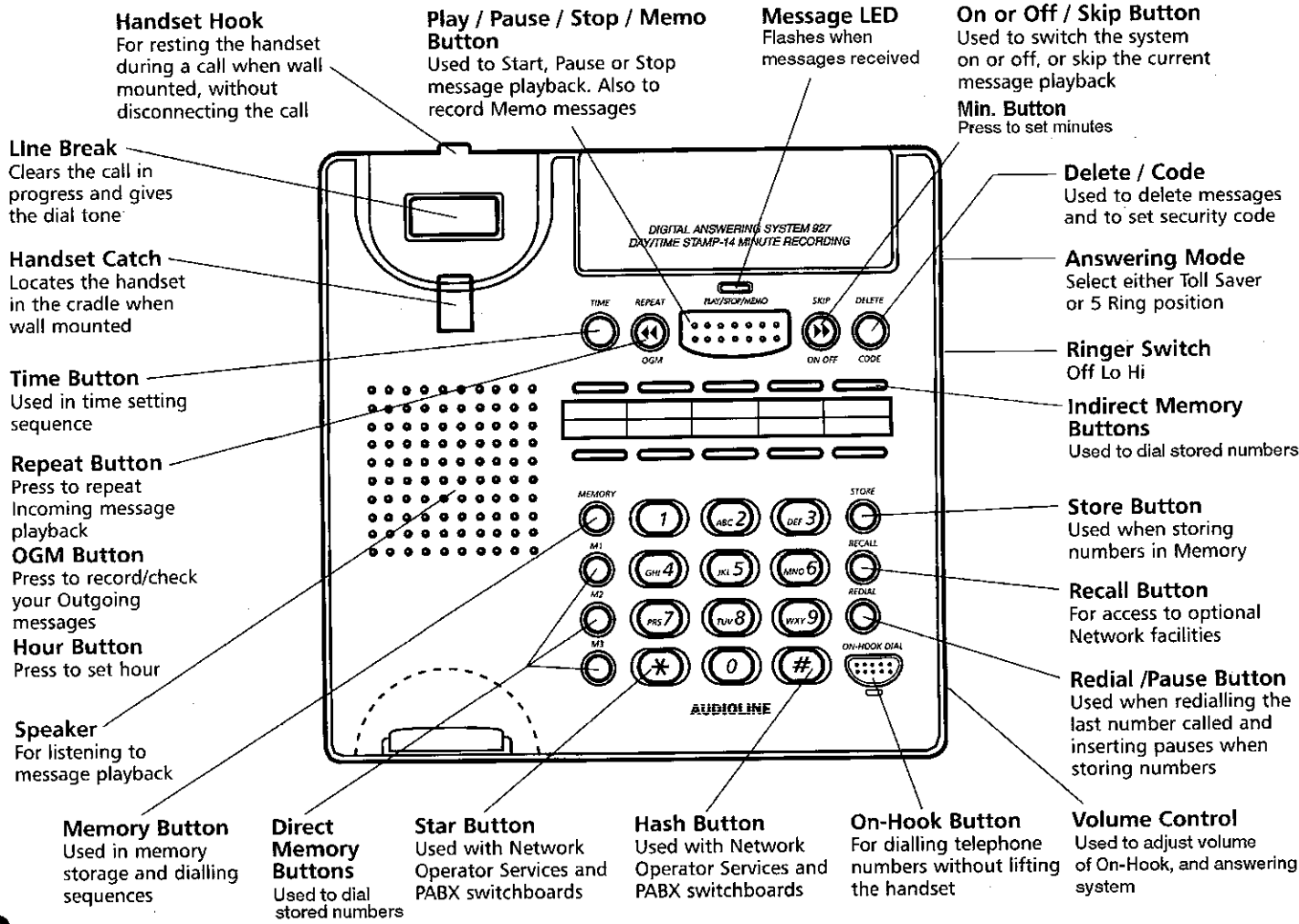


AUDIOLINE™

927

**COMPACT
DIGITAL ANSWERING SYSTEM
WITH
ON-HOOK DIALLING
AND
13 MEMORIES**

User Guide



Handset Hook
For resting the handset during a call when wall mounted, without disconnecting the call

Play / Pause / Stop / Memo Button
Used to Start, Pause or Stop message playback. Also to record Memo messages

Message LED
Flashes when messages received

On or Off / Skip Button
Used to switch the system on or off, or skip the current message playback

Min. Button
Press to set minutes

Line Break
Clears the call in progress and gives the dial tone

Handset Catch
Locates the handset in the cradle when wall mounted

Time Button
Used in time setting sequence

Repeat Button
Press to repeat Incoming message playback

OGM Button
Press to record/check your Outgoing messages

Hour Button
Press to set hour

Speaker
For listening to message playback

Memory Button
Used in memory storage and dialling sequences

Direct Memory Buttons
Used to dial stored numbers

Star Button
Used with Network Operator Services and PABX switchboards

Hash Button
Used with Network Operator Services and PABX switchboards

On-Hook Button
For dialling telephone numbers without lifting the handset

Volume Control
Used to adjust volume of On-Hook, and answering system

Delete / Code
Used to delete messages and to set security code

Answering Mode
Select either Toll Saver or 5 Ring position

Ringer Switch
Off Lo Hi

Indirect Memory Buttons
Used to dial stored numbers

Store Button
Used when storing numbers in Memory

Recall Button
For access to optional Network facilities

Redial /Pause Button
Used when redialling the last number called and inserting pauses when storing numbers

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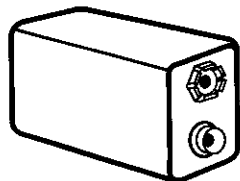
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FIRST STEPS

- 1. INSERT BATTERY**
- 2. CONNECT TO MAINS POWER**
- 3. CONNECT TO TELEPHONE LINE**
- 4. RECORD OGM & SET DAY/TIME**

BACK-UP POWER SOURCE

A **9V ALKALINE** back-up battery **MUST BE FITTED** to conserve messages and the time setting in the event of a power failure or disconnection from the mains power supply.



1. Remove screw from battery compartment door located on the base of the unit.
2. Insert battery, observing correct polarity.
3. Replace battery compartment door and screw.

- There is no drain on the battery until the mains power to the unit is removed. A new battery will conserve messages for a few hours.

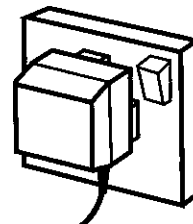
Battery Low

When the battery power is low, the message LED will flash rapidly and then go blank for approximately half a second, then flash rapidly again.

GETTING CONNECTED

1. Connect to telephone socket.
2. Connect power adaptor jack plug to port at the rear of the system, connect to mains socket and switch power on.

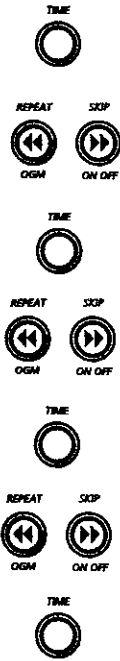
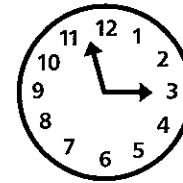
The red message LED will flash slowly and after approximately 10 seconds the system will announce *'Answer on, please record announcement* and set day and time'*.



- *If you do not wish to record an announcement, the system is already equipped with a pre-recorded message (see page 6).

SETTING THE DAY AND TIME

The system can be set to announce the day and time a memo is recorded or a message is received.



WHAT YOU DO

1. Press and Hold **TIME** until you hear, 'MONDAY'
then release.

Either press **>>** to move on,
Or press **<<** to move backward
Release when correct day is announced.

2. Press and release **TIME**

Either press **>>** to move on,
Or press **<<** to move backward
Release when correct hour is announced.

3. Press and release **TIME**

Either press **>>** to move on,
Or press **<<** to move backward
Release when correct minute is announced.

4. Press and release **TIME**

WARNING: If you take longer than 1 minute between any of the steps the procedure will be aborted. Re-commence procedure from step 1.

WHAT YOU HEAR

Monday

Tuesday, Wednesday, etc.
Sunday, Saturday, etc.

12.00 am

1 am, 2 am, etc.
11.00 pm, 10.00 pm, etc.

0

01, 02, etc,
59, 58, etc.

the time set will be spoken to you.

Press and release TIME to check the time set.

To change the setting, repeat procedure above.

YOUR OUTGOING MESSAGE(S) (OGM)

Your system offers two options of the message it plays to your callers:

1 - A pre-recorded message

If you do not record a message, the system (when properly connected) will greet your callers with the following message:

'Hello, we are sorry we cannot answer your call at this time please leave your name, message and telephone number after the tone'.

- To listen to this message, press and release OGM.

If you do record your own message and subsequently decide you wish to return to the pre-recorded message, proceed as follows:

1. Press and release OGM
2. While your OGM is playing, press and release DEL.

Your OGM will be erased and the pre-recorded OGM will be played to your callers.

2 - Your own voice recording

(min. 5 seconds, max. 60 seconds)

If you wish to record your own message, proceed as follows:

1. Press and Hold **OGM**
2. Record your message after the beep.
3. Release **OGM** when finished.

Your recording will be played to you, slide the volume control on the right hand side to the desired level.

- Press and release OGM button to check your OGM
- The length of your recording will affect the time available for incoming calls. The actual length of recording time will depend on the amount of silence in the speech. A total recording time of up to 14 minutes assumes normal speech patterns.

ANSWERING CALLS

1. Ensure system is ON
If not press and release **ON/OFF** button.
(The system will say *Answer ON* and the red message LED will illuminate).
2. Select either 5 rings or Toll Saver, using the switch on the right hand side of the system.

5 RINGS - Most people are accustomed to having their telephone call answered within 10 seconds. The majority abandon calls that are not answered within 45 seconds. When this system is set to the 5 ring position the answering delay is between 11 and 14 seconds.

TOLL SAVER - the system will answer the call after the second ring if messages are recorded in the memory or after the sixth ring if messages are not recorded. This means that if you phone home and the phone rings more than twice, no messages have been recorded and you can ring without paying for the call.

INCOMING CALLS

When the system is set to answer calls and somebody calls you, the system will play your outgoing message and then beep after which your caller can leave a message.

The time limit for each message is 1 minute.

- When the 1 minute recording time is up your caller will hear 'End of call' and the system will automatically disconnect the call.
- If during an incoming call there is a 7 second period of silence the system will automatically disconnect the call.
- If the recording capacity is full, your caller will hear Recording capacity is full and the system will automatically disconnect the call.
Note: To delete messages see page 9.

ANSWERING SYSTEM

Monitoring Messages

You can listen to incoming calls without responding in person.

Note: The red LED will be illuminated for the duration of the call.

Intercepting Incoming Messages

To intercept an incoming message, simply pick up the handset and press the '*' button twice on the keypad of the 927 on any other phone you are using on the same telephone line. The recording will stop.

Memo Messages

It is also possible to use the system as an audible note pad and record personal messages for other users.

1. Press and hold **MEMO**.
2. Record your memo after the beep.
3. Release **MEMO** when finished (you will hear a beep).

To hear memo messages, press and release **MEMO** (the system will announce the number of memos and after playing them all, you will hear 'End of memo').

- If you have received incoming messages the system will announce the number of messages and commence playback.

If you do not want to hear the incoming messages, press and hold the **STOP** button for 3 seconds.

- The Skip and Repeat buttons can be used while playing your messages (see page 9).
- To delete messages (see page 9)
- To access messages when you are away from home (see page 11)

PLAYING YOUR MESSAGES

The red message LED will flash once for each message received (up to a maximum of nine). Always ensure that the slider volume control is set to an audible position and adjust if necessary.

PLAY MESSAGES	PRESS AND RELEASE PLAY <i>(If no messages have been left, you will hear YOU HAVE NO MESSAGES).</i> If you have a memo message, the system will play the memo first then play any incoming messages.
PAUSE	PRESS AND RELEASE PLAY . Press and release Pause again to continue. Note: Pausing for more than 10 seconds automatically saves the existing messages and returns to answer mode.
REPEAT CURRENT MESSAGE	Press and release REPEAT whilst listening to the message.
REPEAT PREVIOUS MESSAGE	Press and hold REPEAT for 2 seconds.
SKIP CURRENT MESSAGE	Press and release SKIP whilst listening to the message.
DELETING AN INDIVIDUAL MESSAGE	Press DEL when listening to the message to be deleted. The system will announce 'Message Deleted'.
DELETING ALL MESSAGES	After all messages have been played, you will hear 'End of Messages', there is then an 8 second period in which you can press and hold the DEL button for 2 seconds. The system will then announce 'All Messages Erased'.

Note: When the battery power is low, the message LED will flash rapidly and then go blank for approximately half a second, then flash rapidly again.

REMOTE SECURITY CODE

The remote security code stops unauthorised remote access to your messages. The factory setting is 123. It is recommended that you change this to a 3-digit number of your choice.

CHANGING THE REMOTE SECURITY CODE



WHAT YOU DO

1. Press and Hold CODE until you hear `1', then release code

Either press >> to move on,
Or press << to move backward
Release when first correct number is announced.

2. Press and release CODE

Either press >> to move on,
Or press << to move backward
Release when second correct number is announced.

3. Press and release CODE

Either press >> to move on,
Or press << to move backward
Release when third correct number is announced.

4. Press and release CODE

WARNING: System will time out if there is a gap of 1 minute between any of the steps.

WHAT YOU HEAR

1

2, 3, 4 etc.
0, 9, 8 etc.

2

3, 4, 5 etc.
1, 0, 9 etc.

3

4, 5, 6 etc,
2, 1, 0, etc.

the CODE set will be spoken to you.

In the event of a power failure and a back-up battery is not fitted the remote security code will revert to 123.

Remote Disable

If you do not want your system to be accessible remotely, set code number 000.

OPERATING BY REMOTE CONTROL

1. Call your telephone number.
2. When your OGM is playing, enter your **SECURITY CODE** (see page 10) .
3. You will hear a beep which is your prompt to enter a **KEYPAD DIGIT** (see below) .

DIGIT	OPTION	NOTES
1	PLAY MESSAGES	Playback will be paused every 2 minutes and 35 seconds, re-enter 1 to continue.
2	PLAY MENU	System will explain which digits operate which features.
3	STOP	You will hear a double beep.
4	SKIP BACKWARD	While listening to a message.
5	REPEAT MESSAGE	While listening to a message.
6	SKIP FORWARD	While listening to a message.
7	CHANGE OGM	System will announce <i>Record Announcement</i> . Speak after the beep. When finished, press 7 again. System will playback new recording.
8	TURN SYSTEM ON/OFF	Press 8 to switch on/off. System will confirm either <i>Answer On</i> or <i>Answer Off</i> .
0	DELETE MESSAGE	Press 0 during message playback to delete current message. After all messages have been played you will hear <i>'End of Message'</i> , and a double beep. Enter 0 to erase all messages. System will confirm with <i>'All Messages Erased'</i> .
If there is a delay of more than 20 seconds before any key is pressed, the system will time out and hang-up.		

Turning-on your system remotely

1. Call your system and allow it to ring for 16 times.
2. You will hear a beep for approximately 3 seconds.
3. Enter your remote security code. You will hear a beep and the system automatically switches to answering mode.

USING THE TELEPHONE

CONVENTIONAL DIALLING

1. Lift HANDSET and dial telephone number required.
2. Replace handset to terminate call.

DIALLING WITHOUT LIFTING THE HANDSET

1. Press ON-HOOK button (red LED illuminates), then dial telephone number required.
2. When the called party answers, lift the handset to talk.
3. Replace handset to terminate call.

LAST NUMBER REDIAL

You can automatically redial an engaged telephone number (up to a maximum of 32 digits).
The number will be retained in memory until another number is dialled.

1. Lift HANDSET or press ON-HOOK.
2. Press and release REDIAL button.

RINGER VOLUME CONTROL

The ringing volume of the telephone can be adjusted by moving the RINGER switch, located on the right hand side of the telephone to either OFF-LOW-HIGH positions.

MEMORY STORAGE

Thirteen of your most frequently used numbers may be stored in the memory (maximum of 16 digits per number). Three at one touch access and ten at two touch access.

MEMORY STORAGE
1. Lift HANDSET or press ON-HOOK
2. Press STORE button
3. DIAL telephone number to be stored.
One-touch access 4. Press Memory Button M1, M2 or M3
Two-touch access 4. Press STORE, then press Memory Button M4-M13
5. Replace HANDSET or press ON-HOOK

Use the memory index card on the base to record stored numbers and their locations.

MEMORY DIALLING

1. Lift HANDSET or press ON-HOOK

One-touch access

2. Press appropriate M1/M2/M3 button.

Two-touch access

2. Press MEMORY button followed by appropriate memory location button M4-M13.

Chain dialling

This feature allows you to dial a succession of stored memory numbers. It is particularly useful when accessing electronic banking facilities where the bank's telephone number and your account PIN number can be stored in different memory locations and pressed one after another during the dialling sequence.

EXTRA FACILITIES & WALL MOUNTING

EXTRA FACILITIES WHEN CONNECTED TO A PABX
(PRIVATE AUTOMATIC BRANCH EXCHANGE)

Pause

Some PABX systems require an access number, normally 9, to be entered before allowing the user to make an outside call. The REDIAL button when used as part of the memory dialling sequence enables a 3.6 second pause to be inserted between the access number and the telephone number. This means that it is not necessary to wait for a new dialling tone before dialling stored memory telephone numbers. IT IS IMPORTANT TO USE THE PAUSE FACILITY AS IT ENABLES FULL USE OF THE MEMORY AND ON-HOOK CAPABILITIES OF THIS TELEPHONE.

Warning: Do not enter more than two pauses following the initial PSTN access digit (or digits). Failure to comply with the requirements may result in unsatisfactory operation.

Recall

If you are connected to a PABX system it is likely to include features such as call transfer, conference call, etc. The Recall button allows you to access these facilities. The recall system is compatible with PABX systems that use Timed Break Recall. For further details, contact your system manager or supplier.

Additional Network Facilities

This telephone is fully compatible with additional Network Operator services such as call diversion, call waiting, etc. Access to these optional services is made using the *, #, and Recall buttons on the keypad. For further details contact your Network Operator.

Wall Mounting

Wall Mounting brackets (part no. TWB 223) are available from the Consumer Support Department
Price available on request.

Note: The handset catch (see page 2) must be pulled out and rotated 180 degrees, then reinserted.

Note: It cannot be guaranteed that the apparatus will operate correctly under all possible conditions of connections to compatible PABX's. In case of difficulty, please consult your supplier.

IMPORTANT INFORMATION

WARNING: Only connect the approved mains power adaptor (Audioline PA898A). Do not connect to any other ports on any other apparatus. Failure to comply with this recommendation may produce hazardous conditions on the network.

REN (Ringer Equivalence Number) determines how many telephones may be connected to your telephone line. Your line has a maximum REN capacity of 3 and telephone has a REN of 1 (unless otherwise stated). **Your Audioline 927 has a REN of 1.** If you exceed 3, the volume of the ringer on any phone will decrease and one telephone may not ring at all.

THUNDERSTORMS - WARNING

It is recommended that you disconnect your telephone during a thunderstorm as you can get a shock from your telephone (and other electrical appliances). We recommend you follow simple precautions during a thunderstorm :-

- * Do not use your telephone unless the call is urgent.
- * If you must use your telephone make the call as brief as possible and keep clear of electrical equipment and metal fixtures.
- * Do not stand in bare feet on uncovered concrete floors.
- * Do not touch brick or concrete walls.

CLEANING:

The casing should be cleaned by wiping with a damp cloth only. Do not use methylated soirlts or other aggressive cleaning agents as damage to the casing may result.

Do not use abrasives or spray polish that may enter through holes in the earpiece and mouthpiece and cause damage.

Do not place the telephone in direct sunlight or use in extreme humidity.

AUDIOLINE SERVICE AND GUARANTEE

Audioline™ Telecommunication products are imported and distributed in Australia by Moss Security Pty. Ltd. ACN003 680 528.™ "Audioline" is the Trademark of Harry Moss.

Your Audioline 927 is guaranteed for a period of 1 year from date of purchase. Please refer to the guarantee card enclosed for all information relating to the guarantee.

FAULT FINDING

Message LED does not illuminate	Check the connection from the mains power adaptor. Check the adaptor is correctly inserted into mains socket. Check the mains power is switched on. Check that the system is switched on.
Messages not being recorded	Check that the system is switched on. Check the telephone line connection.
Message LED continually flashing	Check battery condition/connection. Check battery cover is secure. Check messages are erased.
OGM/ICM does not play	Check volume control setting.
Unable to make calls	Connect to main telephone socket and re-try. If fault persists contact your Network Operator.

WHAT THE RED MESSAGE LED INDICATES

Permanently On	Answering system on.
Slow flashing	Messages recorded.
Continuous rapid flashing	Memory full.
Rapid flashing for 1 second, then out for 0.5 seconds	Battery low.